

**Tennessee Higher Education Commission - Division of Postsecondary State Authorization**  
**Annual Performance Report, Reporting Year 2018-2019**  
**Goodwill Industries-Knoxville, Inc., Knoxville, TN (1283)**

	Overall	Certified Nursing Assistant Training, Certificate of Completion	Clerical Skills Training, Certificate of Completion	GoodTech Customer Service Core Training, Certificate of Completion	GoodTech Customer Service Technical Training, Certificate of Completion	Self-Paced Applications in the Computer Environment (Advanced), Certificate of Completion
Program Enrollment	94	72	0	1	0	0
Number Still Enrolled	13	9	0	1	0	0
Percent Still Enrolled	13.8%	12.5%	N/A	100.0%	N/A	N/A
<b>WITHDRAWAL SUMMARY</b>						
Special Circumstance Withdrawals	3	1	0	0	0	0
Number of Withdrawals	17	11	0	0	0	0
Withdrawal Rate	14.9%	13.9%	0%	0.0%	0%	0%
<b>COMPLETION SUMMARY</b>						
Number Not Currently Enrolled	81	63	0	0	0	0
Number of Completions	64	52	0	0	0	0
Completion Rate	82.1%	83.9%	N/A	N/A	N/A	N/A
<b>PLACEMENT SUMMARY</b>						
Special Circumstance Non-Placements	37	30	0	0	0	0
Placed In-Field Withdrawals	1	1	0	0	0	0
Number Placeable	28	23	0	0	0	0
Total Placed In-Field	21	20	0	0	0	0
In-Field Placement Rate	75.0%	87.0%	N/A	N/A	N/A	N/A
Number Placed	24	20	0	0	0	0
Placement Rate	85.7%	87.0%	N/A	N/A	N/A	N/A
<b>STUDENT DEMOGRAPHICS</b>						
<b>Race</b>						
Caucasian	49	32	N/A	N/A	N/A	N/A
Percent Caucasian	52.1%	44.4%	N/A	N/A	N/A	N/A
African-American	36	31	N/A	N/A	N/A	N/A
Percent African-American	38.3%	43.1%	N/A	N/A	N/A	N/A
Hispanic	1	1	N/A	N/A	N/A	N/A
Percent Hispanic	1.1%	1.4%	N/A	N/A	N/A	N/A
Other/Unknown	8	8	N/A	N/A	N/A	N/A
Percent Other/Unknown	8.5%	11.1%	N/A	N/A	N/A	N/A
Subtotal Race	94	72	N/A	N/A	N/A	N/A
<b>Gender</b>						
Male	13	7	N/A	N/A	N/A	N/A
Percent Male	13.8%	9.7%	N/A	N/A	N/A	N/A
Female	81	65	N/A	N/A	N/A	N/A
Percent Female	86.2%	90.3%	N/A	N/A	N/A	N/A
Subtotal Gender	94	72	N/A	N/A	N/A	N/A
<b>Age</b>						
Under 25	28	27	N/A	N/A	N/A	N/A
Percent Under 25	29.8%	37.5%	N/A	N/A	N/A	N/A
25 and Over	66	45	N/A	N/A	N/A	N/A
Percent 25 and Over	70.2%	62.5%	N/A	N/A	N/A	N/A
Subtotal Age	94	72	N/A	N/A	N/A	N/A

NOTE: Reporting year spans July 1, 2018 thru June 30, 2019. N/A: Not applicable for less than 10 students enrolled in program.

Report Date: 1/15/2019

**Tennessee Higher Education Commission - Division of Postsecondary State Authorization**  
**Annual Performance Report, Reporting Year 2018-2019**  
**Goodwill Industries-Knoxville, Inc., Knoxville, TN (1283)**

	<b>Self-Paced Applications in the Computer Environment (Basic), Certificate of Completion</b>
--	---

Program Enrollment	21
Number Still Enrolled	3
Percent Still Enrolled	14.3%

**WITHDRAWAL SUMMARY**

Special Circumstance Withdrawals	2
Number of Withdrawals	6
Withdrawal Rate	19.0%

**COMPLETION SUMMARY**

Number Not Currently Enrolled	18
Number of Completions	12
Completion Rate	75.0%

**PLACEMENT SUMMARY**

Special Circumstance Non-Placements	7
Placed In-Field Withdrawals	0
Number Placeable	5
Total Placed In-Field	1
In-Field Placement Rate	20.0%
Number Placed	4
Placement Rate	80.0%

**STUDENT DEMOGRAPHICS**

<b>Race</b>	
Caucasian	16
Percent Caucasian	76.2%
African-American	5
Percent African-American	23.8%
Hispanic	0
Percent Hispanic	0.0%
Other/Unknown	0
Percent Other/Unknown	0.0%
Subtotal Race	21

<b>Gender</b>	
Male	6
Percent Male	28.6%
Female	15
Percent Female	71.4%
Subtotal Gender	21

<b>Age</b>	
Under 25	1
Percent Under 25	4.8%
25 and Over	20
Percent 25 and Over	95.2%
Subtotal Age	21

NOTE: Reporting year spans July 1, 2018 thru June 30, 2019. N/A: Not applicable for less than 10 students enrolled in program.  
 Report Date: 1/15/2019